

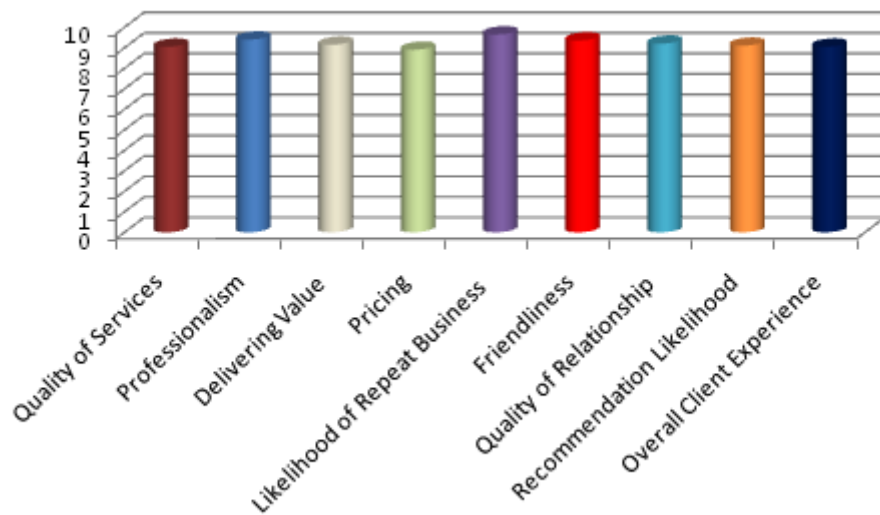
Share This: 



**PenChecks Earns Stellar Marks Across The Board!**

In an independent survey conducted by a third party auditor, PenChecks scored outstanding marks across the board. The survey, part of PenChecks’ annual operations and client service audit, is administered in an ongoing effort to improve the PenChecks experience. The survey was administered to a broad cross section of PenChecks clients from a diverse geographic region and focused on the overall client experience and the PenChecks service advantage.

Here are the survey categories and results (for a more detailed report please [click here](#))



***More Good News...***

***PenChecks Just Keeps Getting Better!*** In addition to setting the standard for customer service and delivering client value, PenChecks processing operations continues to improve. Later this year, PenChecks will be releasing “P3” (PenChecks Pay Portal) – the pinnacle in online distribution processing. With a totally

*redesigned interface and all-new, feature rich capabilities, it will change the way you work. **More information about P3 coming soon.***

[Click here for the complete Newsletter!](#)

*To find out more about PenChecks visit us online at [www.PenChecks.com](http://www.PenChecks.com)  
or call us Toll Free at (800) 541-3938.*

***Our Client Service Specialists are standing by to help you***

---

#### **About PenChecks, Inc.**

Established in 1994, PenChecks is the largest and most trusted independent provider of outsourced benefit distribution services in the US. Since inception, PenChecks has pioneered the outsourced distribution industry with continued marketplace innovation and ever-increasing service standards. PenChecks' proprietary technology and expertise saves customers up to 60%-70% of staff time and 50% of hard costs in processing distributions. Customers include Plan Providers, Plan Advisors, Third Party Administrators and Plan Sponsors. In 2009, PenChecks processed nearly half a billion dollars in distribution payments. For more information, please visit PenChecks online at: [www.penchecks.com](http://www.penchecks.com) or call toll-free at (800) 541-3938.

PO Box 2669 | La Mesa, CA 91943 | 800.541.3938  
[info@penchecks.com](mailto:info@penchecks.com) | [www.penchecks.com](http://www.penchecks.com)

This email was sent to [email]. To ensure that you continue receiving our emails, please add us to your address book or safe list.

[manage](#) your preferences | [opt out](#) using TrueRemove™

Got this as a forward? [Sign up](#) to receive our future emails.

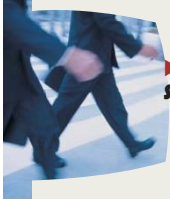
powered by  
**emma** 



▶ FOR MORE INFORMATION GO TO  
[WWW.PENCHECKS.COM](http://WWW.PENCHECKS.COM)



▶ OR CALL US @ (800)541-3938



▶ OUR CLIENT SERVICES TEAM IS  
STANDING BY

# Score!

## PenChecks Earns Stellar Marks Across The Board!



In an independent survey conducted by a third party auditor, PenChecks scored outstanding marks across the board. The survey, part of PenChecks' annual operations and client service audit, is administered in an ongoing effort to improve the PenChecks experience. The survey was administered to a broad cross section of PenChecks clients from a diverse geographic region and focused on the overall client experience and the PenChecks service advantage (*see more details on next page*)

### More Good News...

*PenChecks Just Keeps Getting Better!* In addition to setting the standard for customer service and delivering client value, PenChecks processing operations continues to improve. Later this year, PenChecks will be releasing "P3" (*PenChecks Pay Portal*) – the pinnacle in online distribution processing. With a totally redesigned interface and all-new, feature rich capabilities, it will change the way you work. More information about P3 coming soon.

To learn more, visit us online at [www.PenChecks.com](http://www.PenChecks.com) or call us Toll Free (800) 541-3938.



### ❖ About PenChecks, Inc.

Established in 1994, PenChecks is the largest and most trusted independent provider of outsourced benefit distribution services in the US. Since inception, PenChecks has pioneered the outsourced distribution industry with continued marketplace innovation and ever-increasing service standards. PenChecks' proprietary technology and expertise saves customers up to 60%-70% of staff time and 50% of hard costs in processing distributions. Customers include Plan Providers, Plan Advisors, Third Party Administrators and Plan Sponsors. In 2009, PenChecks processed nearly half a billion dollars in distribution payments. For more information, please visit PenChecks online at: [www.penchecks.com](http://www.penchecks.com) or call toll-free at (800) 541-3938.



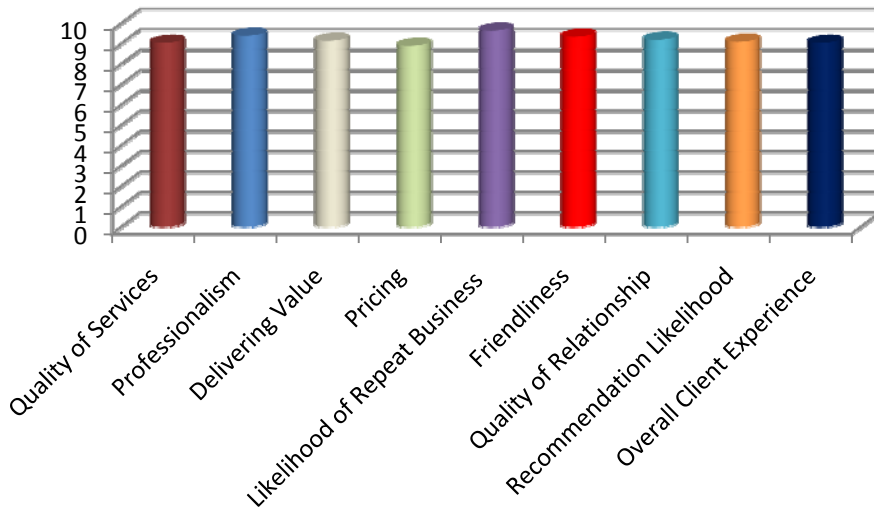
Composite scores were based on a 1 – 10 scale with 1 being low and 10 being the highest. In a typical third party audit survey of this type, scores above 7 are considered good. PenChecks scored an aggregate 9+ in nearly every category! Score breakdowns are as follows:

**DISTRIBUTIONS  
MADE SIMPLE**

- 6.0 – 6.9 = Average
- 7.0 – 7.9 = Good
- 8.0 – 8.9 = Very Good
- 9.0 + = Outstanding!



SURVEY CATEGORIES & RESULTS		
1.	Quality of Services	9.05
2.	Professionalism	9.40
3.	Delivering Value	9.15
4.	Pricing	8.90
5.	Likelihood of Repeat Business	9.65
6.	Friendliness	9.35
7.	Quality of Relationship	9.20
8.	Recommendation Likelihood	9.10
9.	Overall Client Experience	9.05



**We will not accomplish much in life if we do not have a clear PURPOSE and mission in mind. The only way to consistently hit a target is to take careful aim"**  
*( Roy M. Spence Jr. )*

PenChecks is committed to making pension distribution processing easy and profitable for our clients.

At PenChecks we value:

- ✓ Passion for our Clients
- ✓ Trust and Respect
- ✓ Teamwork
- ✓ Speed and Agility
- ✓ Achievement and Contribution
- ✓ Uncompromising Integrity